

Terminal Renovations

Terminal 1 North Wing Renovations

Large-scale extension and modification works in the North Wing in Terminal 1 were completed in 1999 and it reopened nine years ago. Following the airline relocation project, the wing is now used mainly by SkyTeam airlines.

With the installation of an in-line screening system and the renovation of the departure lobby, the North Wing has been transformed into a safer and more convenient facility.

1. In-line Baggage Screening System

An in-line screening system incorporating an explosives detection system on the baggage handling system conveyor belts eliminates the need for baggage security screening before check in. Passengers are able to proceed directly to their counter and check in quickly and easily. The explosives detection system also serves to improve security. The system became operational on July 8, 2008.

2. Creation of New Check-in Area

Before the renovations, there were 156 check-in counters divided into 6 islands in the departure lobby.

The counters and awnings in one of these islands (Island B) have been removed, leaving just the BHS conveyor belt.

CUSS kiosks have been installed around this conveyor belt to create a new check-in space incorporating an automated one-step check-in concept, the first in the world to integrate a CUSS system with a baggage conveyor. This has simplified boarding procedures and significantly reduced procedure time and as a result, alleviated congestion in the departure lobby during peak times.

3. New Information System

Large LCD information displays have been installed at the ends of the check-in islands and above the check-in counters. This helps customers to find their precise counter locations with greater ease and to obtain information on boarding procedures. The displays were installed in stages commencing in 2007 and were fully commissioned on April 22, 2008.

Terminal 2 Renovations

Terminal 2 opened in December 1992 and comprises a main building with six floors above ground and 1 below as well as a satellite building with three floors above ground. With extensions and renovations, Terminal 2 has undergone a major change in comfort and convenience.

1. All New Check In Counters

- An in-line screening system incorporating an explosives detection system on the baggage handling system conveyor belts has eliminated the need for baggage security screening before check in. Passengers can now proceed directly to their counter and check in quickly and easily. The explosives detection system also serves to improve security. The system has been in operation since April 22, 2008.
- Counters have been modernized and equipped with automatic check-in terminals and large LCD information displays to help passengers find the right counter. These were systematically introduced from 2007 and all were completed and commissioned on July 3, 2008.

2. Creation of a New Shopping Zone and Airline Lounges

The central section of the main building on the 3rd floor was extended and together with the previous floor area, transformed into an attractive 2,900 square meter shopping zone. The zone was opened on April 9, 2007 using a new concept incorporating general duty-free shops, fashion boutiques and general retail shops, etc.

The new extension houses airline lounge extensions (occupying 2,400m²) and new airline lounges (occupying 1,800m²) and opened on July 19, providing an area where customers can make better use of their time before boarding.

New Fixed Gates and Gate Lounge Refurbishment

In August 2006 two new gates were added to the north finger extending from the main building, bringing the total in Terminal 2 to 30 fixed gates. The counters at these gates were upgraded systematically from 2007 and were completed at the end of June 2008.

Improved Visibility for Flight Information Boards

The two large main boards in the departure lobby and in the arrival lobby feature high-intensity LED panels and are visible from a distance. Information is in Japanese as well as English.

The display monitors around the terminal will be replaced by LCD displays and flights will bear color displays of airline logos.

The departure gate boards will be replaced with LCD panels that can display information in Japanese, English, Chinese and Korean as well as text and graphic information concerning in-flight services available and weather information for destination cities, etc.

