

Total Renewal of Public toilets in Narita Airport's Passenger Terminals

New Designs to be Revealed in Terminal 1

Work is currently underway to carry out a complete renewal of all public toilets in the passenger terminals and to incorporate Universal Design elements such as audio guidance, flashlights and L-shaped handrails to enable Narita to accommodate the large influx of visitors to the gateway to Japan in the lead up to the 2020 Tokyo Olympics and Paralympic games.

Work commenced in September 2018 on refurbishing toilets in 68 locations throughout Terminal 1 and will be completed in March 2020.

We are delighted to announce the opening of these new designs in three locations as shown below. (Please refer to the Attachment for further details)

◆ **Monday, 25 March:** ① 4th floor, North Wing departure lobby; ② 3rd floor, Central Building (area after passport control)

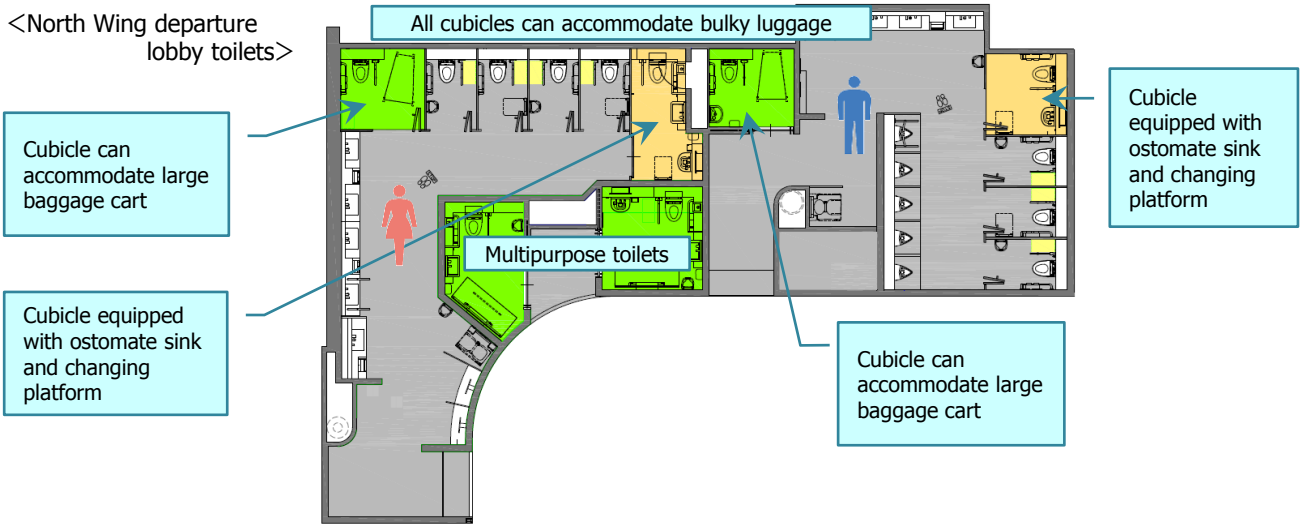
◆ **Wednesday, 3 April:** ③ 1st floor, South Wing arrival lobby

Working in collaboration with TOTO Ltd., Narita International Airport Corporation will present "**experience TOTO**" comprising state-of-the-art toilet facilities where the public can experience Japan's sophisticated toilet culture.

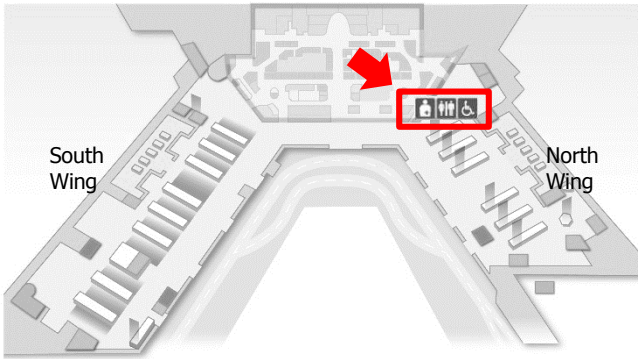


1. Design Features of toilets Opening on 25 March in Terminal 1

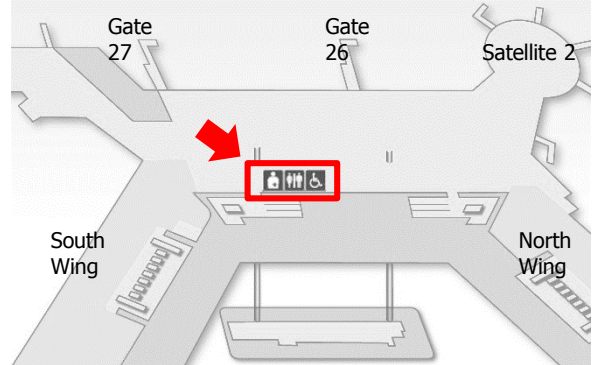
- ◆ In order to alleviate the overflow of passengers wanting to use the multipurpose toilets, ostomate sinks, diaper changing tables and changing platforms will also be installed in the ordinary toilet to decentralize their functions.
- ◆ Spacious cubicles will accommodate bulky luggage.
- ◆ Easily-accessible vanity areas.



① 4th floor, North Wing departure lobby



② 3rd floor, Central Building (area after passport control)



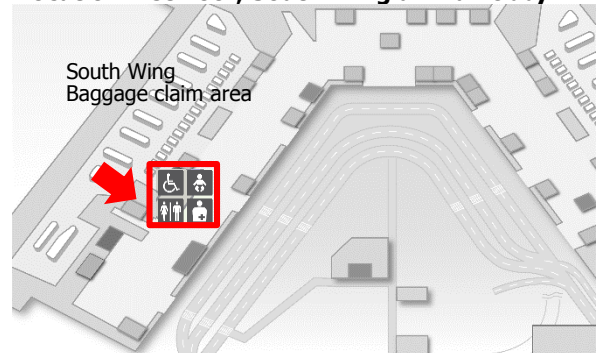
2. "experience TOTO", in Collaboration with TOTO

- ◆ These toilet facilities will be directly in the line of sight of arriving passengers and will offer an opportunity to experience Japan's sophisticated toilet culture.
- ◆ "Washlet"* functions can be operated with a remote-control tablet device displaying video instructions for operating Washlets for the convenience of the increasing number of visitors to Japan.

Illustration of ladies' toilets



Location: 1st floor, South Wing arrival lobby



*" Washlet" is a registered trademark of TOTO Ltd.