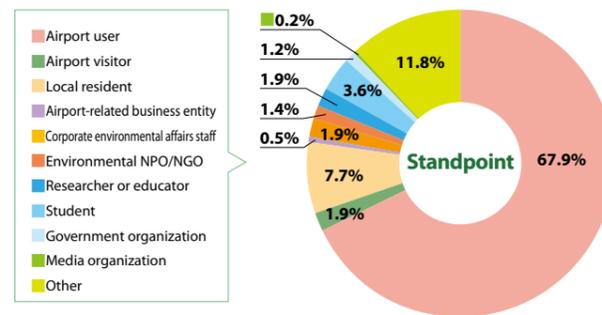
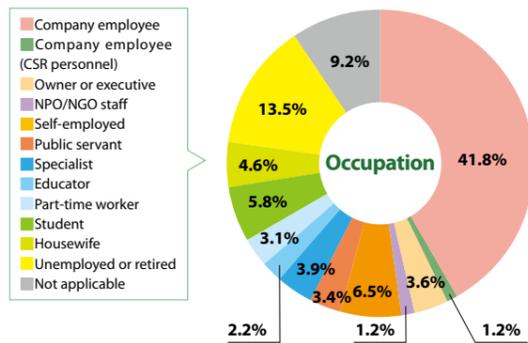
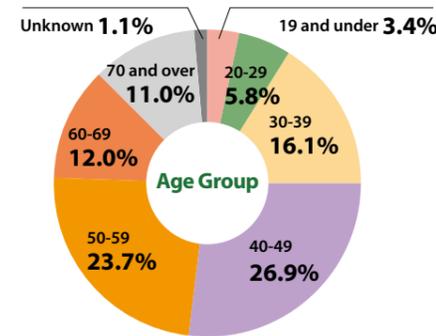
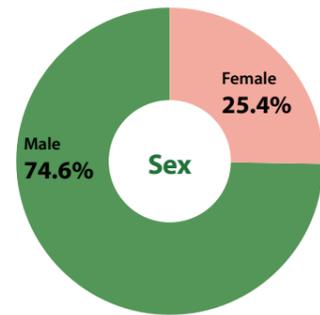


Environment Report 2017 Readers' Survey

The Environment Report 2017 was released with 6,000 copies of the Japanese edition and 500 copies of English edition. To collect a broader range of views and comments, besides running the survey as a conventional paper survey, we also ran it as an online survey. In total, we received 400 responses, generally expressing a high level of satisfaction with the overall report. We thank all those who sent us their valuable comments.

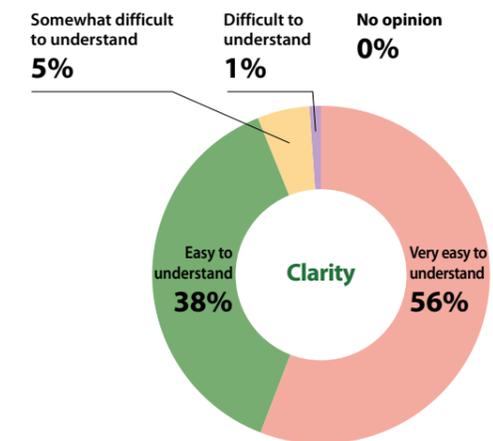
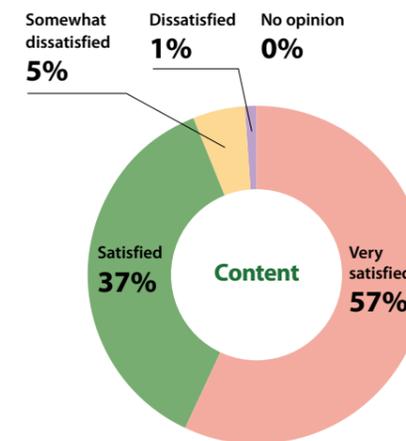
Respondent Attributes



Items of Interest and Items that Need Improvement



Content and Clarity



Opinion

Company employee

It was a huge amount of material and I wished if it could have been made a bit more concise in some parts. However, I felt the seriousness of their commitment to the environment. Please keep it up.

This report aims to report the initiatives by Narita International Airport and NAA to promote the Eco-Airport, and these activities are described as carefully as possible. Along with this report, there is also a "digest version" that covers only more accessible topics. Please visit our website; <https://www.naa.jp/en/environment/index.html>.

Self-employed

I learned that, as an inland airport, the airport works not only on noise and falling objects but also various environmental aspects. I suppose some parts of nature are actually protected thanks to Narita Airport. I look forward to your finely targeted initiatives.

At Narita International Airport, we have been striving to preserve the surrounding natural environment for a long time as we implement our Master Plan, including the construction and extension of runways. Special Feature 2 in this report (pp.14-15) introduces examples of the transplantation of valuable plants as part of an airport improvement project.

Company employee

I hope that you can spread Narita Airport's practices such as the composting of waste.

We give out our compost to the general public free of charge at events held at the airport and its surrounding areas. People love it, saying that it makes "plants grow well" and "brings drooping plants back to life." We will continue these efforts to raise awareness.

Our Response to the Results

We have received a variety of opinions from many different perspectives regarding our Environment Reports. Many have praised our efforts with regard to noise and falling objects from aircraft and expressed wishes for even further improvement, reminding us of the rising level of interest people have in our activities. Others have expressed the desire for comments from airport staff and other stakeholders as well. In response to these views, in this special feature, we covered NARIKOH Co., Ltd., which is responsible for waste treatment at the airport, and introduced our eco-related activities. From now on, we plan on introducing initiatives and comments by business entities at the airport. The views we received from all those who responded to this survey will be given serious consideration. While seeking to apply them to our future activities, we will strive to enhance our Environmental Report. We look forward to your continued support.