

29 June 2017

## Total Renewal of Public Toilets in Narita Airport's Terminals Stage 1: Two New Designs to Open in Mid-August this year - Pushing Forward with Universal Design Concept-

As was announced in May 2016, work is currently underway to carry out a complete renewal of all public toilets in the airport and to incorporate Universal Design\* elements such as audio guidance, flashlights and L-shaped handrails to enable Narita to accommodate the large influx of visitors to the gateway to Japan in the lead up to the 2020 Tokyo Olympic and Paralympic games.

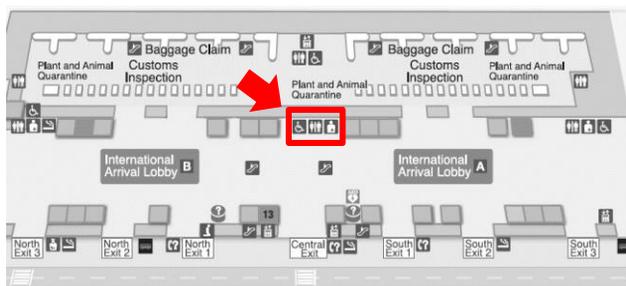
As part of this initiative, frequently used toilets along the main passenger passages in particular are undergoing a transformation into designer toilets showcasing the most advanced technology and incorporating a range of multipurpose toilet features, large cubicles to accommodate bulky luggage, and spacious vanity unit areas.

As the first stage of this project, we are delighted to announce that in mid-August this year, designer toilets will open in the following two locations of Terminal 2: ① the arrival lobby on the 1st floor and ② Narita 5th Avenue on the 3rd floor of the Main Building. (Please refer to the attachment for more details.)

### ① Toilet in the arrival lobby, 1F, Main Building, Terminal 2



### ② Toilet in Narita 5th Avenue, 3F, Main Building, Terminal 2



## Overview of Refurbishment

- ◆ All toilets equipped with audio guidance, flashlights, L-shaped handrails and other Universal Design features in accordance with various guidelines
- ◆ Warm water bidet seats on all toilets, Japanese style toilets converted to Western style
- ◆ Designer toilets with the most advanced toilet technology (6 locations in Terminal 1, 5 locations in Terminal 2)
- ◆ Revamped walls, ceilings and other interior features

All of these improvements will take place in Terminals 1 and 2.

Terminal 3 already has warm-water bidet seats so work will involve incorporating Universal Design.

\*Universal Design is a design concept for facilities and equipment that enables barrier-free accessibility to all members of society. (Source: Barrier Free Universal Design Guidelines (Cabinet Office, Government of Japan))

## Number of Toilets Earmarked for Refurbishment and Renovation Schedule

Location	Number of Toilets	FY2017	FY2018	FY2019
Terminal 2	66 locations (including designer toilets in <u>5 locations</u> *) *2 of the 5 locations will open in mid-August	▼ Now	By end of Sep 2018	
Terminal 1	68 locations (including designer toilets in 6 locations)			By end of March 2020
Terminal 3	13 locations			By end of March 2020

Work will be carried out in stages and the toilets will be opened as each one is completed.

## Designer Toilet Features

- ◆ In order to alleviate the overflow of customers wanting to use the multipurpose restrooms, ostomate sinks, diaper changing tables and changing platforms will also be installed in the ordinary toilet cubicles to decentralize their functions.
- ◆ Wide cubicles to accommodate bulky luggage
- ◆ Easily-accessible vanity areas
- ◆ Layout designed to accommodate customer flow lines and leading edge toilet equipment installed

Example: Central toilet in the arrival lobby on the 1st floor of the Main Building

