



19 April 2010

Narita International Airport Corporation

Relief Office for
Customers Affected by Volcanic Eruptions in Iceland

Narita International Airport Corporation (NAA) has so far provided sleeping bags and light meals for the convenience of those passengers stranded by disruptions to flights as a result of volcanic eruptions in Iceland.

In addition to these measures, relief office for affected customers has been set up by NAA along with support desks as outlined below to cater to customer needs:

Location: Terminal 1, Departure Floor (4F)

Information Counter between South Wing and Central Bldg.

Terminal 2, Arrival Floor (1F)

B Zone Information Counter

Hours: 07:00am - 10:00pm for the time being

Period: From noon today until restoration of normal operations

Details: Distribution of free shower coupons
Free use of rest areas (rental lounges)
Provision of PCs with Internet access
Distribution of English-language newspapers
Provision of other information