

Impact of Volcano Eruption in Iceland

21 April 2010–Tokyo: Many of the cancelled flights to/from have resumed at Narita International Airport. As of today, 50% of inbound flights to from Europe and a little over 70% of outbound flights to Europe operated and the situation will gradually return to normal.

The situation regarding operations on European routes today (as of 1700 JST, 21 April) is as set out below.

Departed				Arrived			
	Flight #		Destination		Flight #		Origin
1	NCA 68	Freighter	Milan	1	AUA 51		Vienna
2	JAL 6121	Freighter	Frankfurt	2	SWR 160		Zurich
3	DLH 711		Frankfurt	3	DLH 710		Frankfurt
4	SWR 161		Zurich	4	GEC 8382		Frankfurt
5	AUA 52		Vienna	5	DLH 714		Munich
6	JAL 405		Paris	6	SAS 983		Stockholm
7	JAL 411		Amsterdam	7	AFR 276		Paris
8	ANA 201		London	8	AZA 786		Milan
9	ANA 209		Frankfurt	9	AZA 784		Rome
10	ANA 205		Paris	10	KLM 861		Amsterdam
11	JAL 401		London	11	AFL 575		Paris
12	JAL 407		Frankfurt	12	ABW 6910	Freighter	Moscow
13	JAL 417		Milan	13	THY 50		Istanbul
14	AFR 275		Paris	14	JAL 400		Rome
15	DLH 715		Munich				
16	AZA 787		Milan				
17	SAS 984		Copenhagen				
18	AFL 576		Paris				
19	AZA 785		Rome				
20	THY 51		Istanbul				
21	KLM 862		Amsterdam				



Reference

From April 16, there were a number of inbound and outbound flight cancellations on European services at Narita Airport as a result of the volcanic eruption in Iceland and passengers were stranded in the two terminals.

NAA commenced distributing sleeping bags and light meals to stranded passengers on April 17. On 19 April NAA also set up support desks for passengers in the two terminals, distributed coupons for free showers and storage of baggage, provided English language newspapers, installed computers for Internet access and made every effort to assist those passengers in the airport.