

**Trial service**

# Passenger Cart Services for Improved Customer Convenience

Tokyo, 18 February 2016: Narita Airport is delighted to announce the launch, on a trial basis, of a passenger cart service for assistance in the arrival level at Terminals 1 and 2 .

This trial service is for disabled, elderly and pregnant passengers, as well as those with small children, and is aimed at reducing the burden on passengers who have long distances to move in the terminals, so that they can move around more comfortably.

Feedback received from users during the trial period will be used to improve the quality of this passenger cart service before the 2020 Tokyo Olympics and Paralympics.

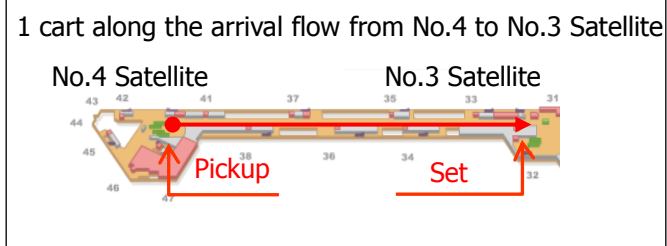
Narita Airport is continuing in its efforts to offer greater customer convenience so that it is easier to use for all customers.

Illustration of passenger cart

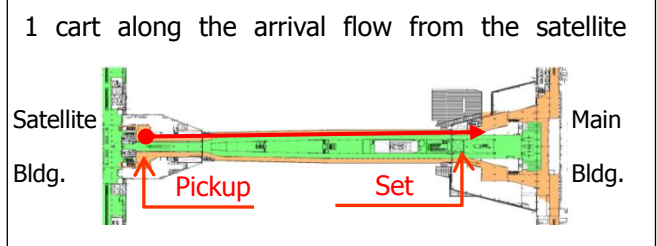


## 【Overview】

- Trial period: 1 March to 31 August, 2016 (6 months)
- Operating hours: 12:00 p.m. to 8:00 p.m.
- Routes
  - Terminal 1



- Terminal 2



\* Both on the arrival level, area before passport control or to the transfer security check point