

## Passenger Electric Cart Service to Go Full Scale Service - Expanding Service Area and Service Hours -

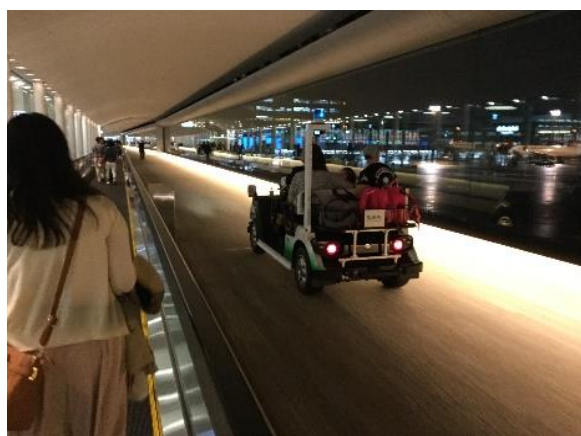
Tokyo, 23 August 2016: As a new service at Narita Airport ahead of the 2020 Tokyo Olympics and Paralympics, we are delighted to announce that we will commence full-scale operation of our passenger cart service from 1 September 2016.

The service was launched on a trial basis on 1 March this year on the airside of Terminals 1 and 2 at Narita Airport to offer improved convenience to disabled and elderly customers, as well as customers with children who require assistance. From 1 September, the service will go into full-scale operation with expanded service area and hours.

Please refer to the attachment for details regarding this service.

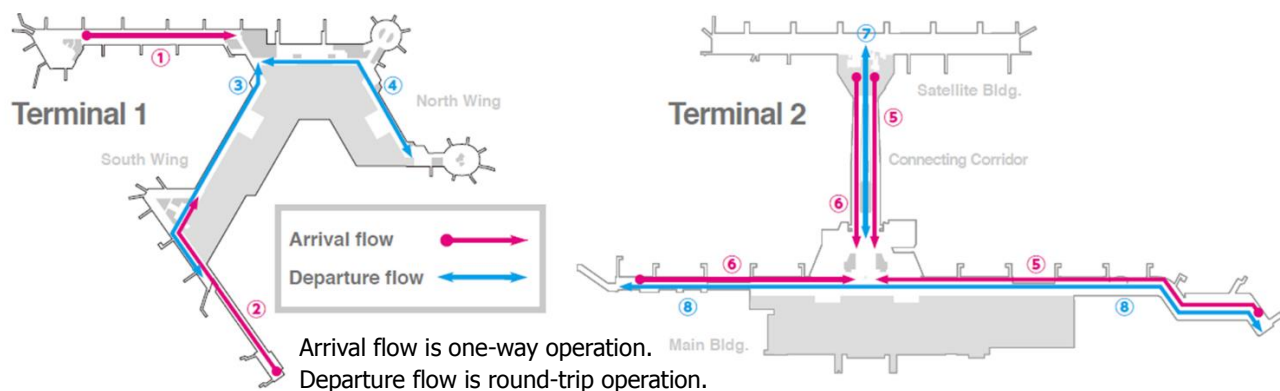
Narita Airport is the main gateway to Japan and the international hub airport for Greater Tokyo area. We will serve travelers with the at most hospitality and in its efforts to offer greater passenger experience.

Passenger cart carrying customers



## Full-scale Operation of the Passenger Cart Service

- Start-up date: 1 September 2016 (For some areas, service to commence in October)
- Service area: Airside areas shown below



Concourse	No.	Area
Arrival	①	Satellite 4 ⇒ Escalater leads to Immigration area
	②	Gates 57 & 58 ⇒ Escalater leads to Immigration area
Departure	③	With-in the South Wing
	④	Central Building New Section ⇔ With-in the North Wing
Arrival	⑤	Satellite Building ⇒ Main Building Immigration area via connecting corridor Also Main Building Gate 68 to Immigration area
	⑥	Satellite Building ⇒ Main Building Immigration area via connecting corridor Also Main Building Gate 75 to Immigration area
Departure	⑦	Main Building ⇔ Satellite Building via connecting corridor
	⑧	Gates 61 - 68 ⇔ Gates 71 - 75

\*In all, there will be 8 carts in operation. (The service scheduled to commence around October in areas ② and ⑧.)

- Service hours

Arrival concourse: 6:30 a.m. - 7:00 p.m.

Departure concourse: 9:00 a.m. - 7:00 p.m.

(Carts will not be available at certain times during the hours above, depending on flight schedules.)

- How to use the service

Arrival concourse: Please approach any of the cart operators directly.

Departure concourse: Please approach any of the cart operators directly or ask at any of the airside information counters.