

Terminal Operations

Terminal Facilities

Narita Airport comprises two passenger terminals, Terminal 1 & Terminal 2. Terminal 1 is divided into North and South Wings. The North Wing is used by 14 airlines including the SkyTeam members, while the South Wing is occupied by 25 airlines, mostly members of the Star Alliance. On the other hand, Terminal 2 presently houses 30 airlines, many of which are members of the Oneworld.

As such, one of the key features at Narita Airport is that airlines belonging to the same airline alliance are grouped under "one roof." This came about as a result of NAA's airline relocation project which took place in June 2006, so as to maximize efficient use of the existing facilities and to enhance travellers' convenience. Alliance partner airlines are thus able to establish shorter minimum connecting times (MCT) between transfers, and confusion is minimized for passengers traveling on code-share flights.

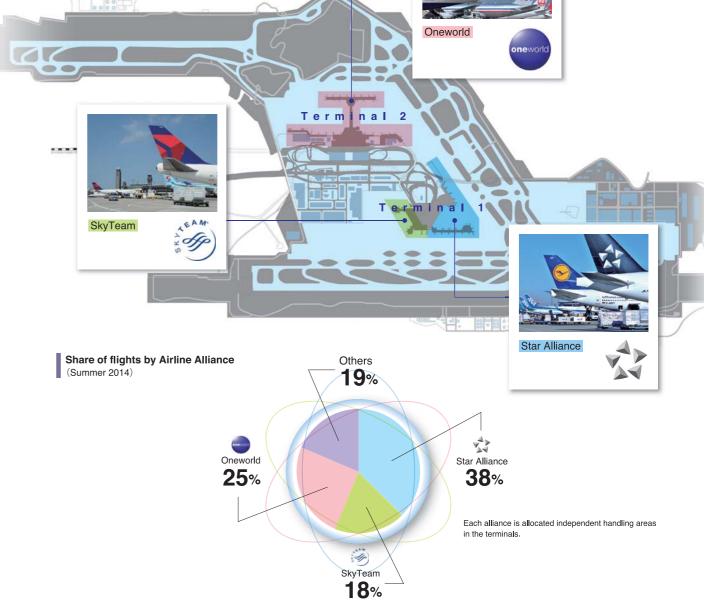
Connectivity has been improved not only between international flights but also between domestic and international flights. Domestic-international transfer facilities were opened in Terminals 1 & 2 in 2008. These facilities are available for passengers who have been checked through to connect from domestic to international flights, and come complete with security screening as well as outbound passport control to facilitate unimpeded smooth transfers. Traveling time

and distance required for transfers have been reduced significantly.

New Facilities

In recent years, facility development at Narita Airport has focused on meeting a diversity of aviation needs. This includes facilities for larger aircraft (A380) and dual-mode stands to accommodate corporate jets subsequent to the opening of the business aviation terminal in 2012 and additional domestic facilities in Terminal 2. With the LCC terminal slated to open in fiscal 2014 and the work currently underway to enhance and upgrade the functions and facilities in the passenger terminals, we are making steady progress towards our goal of a multifunction airport.

At the same time, we are continuing with the development of facilities to improve the comfort and convenience of the greater number of customers expected with the airport's capacity expansion. September 2013 saw the opening of a new connecting corridor between the main and satellite buildings in Terminal 2. In the years ahead, we plan to offer more areas in our terminals where customers can relax and spend time in comfort.



Outline of Terminal 1&2

	Terminal 1	Terminal 2
Commission Date	May 20, 1978	December 6, 1992
Total Floor Space	455,000 m ²	405,900 m ²
Passenger Handling Capacity	25 million	17 million
Number of Contact Gates (A380 Compatible Gates)	37 (4)	28 (2)

Actual as of August 2014

International Flights at Terminal 1&2

	carriers	flights/week
Terminal1 North Wing	14	558
Terminal1 South Wing	25	1,134
Terminal 1 Total	39	1,692
Terminal 2 Total	30	1,164
Grand Total	69	2,856

Domestic Flights at Terminal 1&2

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		carriers	flights/week		
	Terminal 1 Total	3	244		
	Terminal 2 Total	4	636		
	Grand Total	7	880		

Cargo Flights

	carriers	flights/week
International Air Cargo	19	464
Domestic Air Cargo	1	18
		(Summer 2014)

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