



Terminal Operations

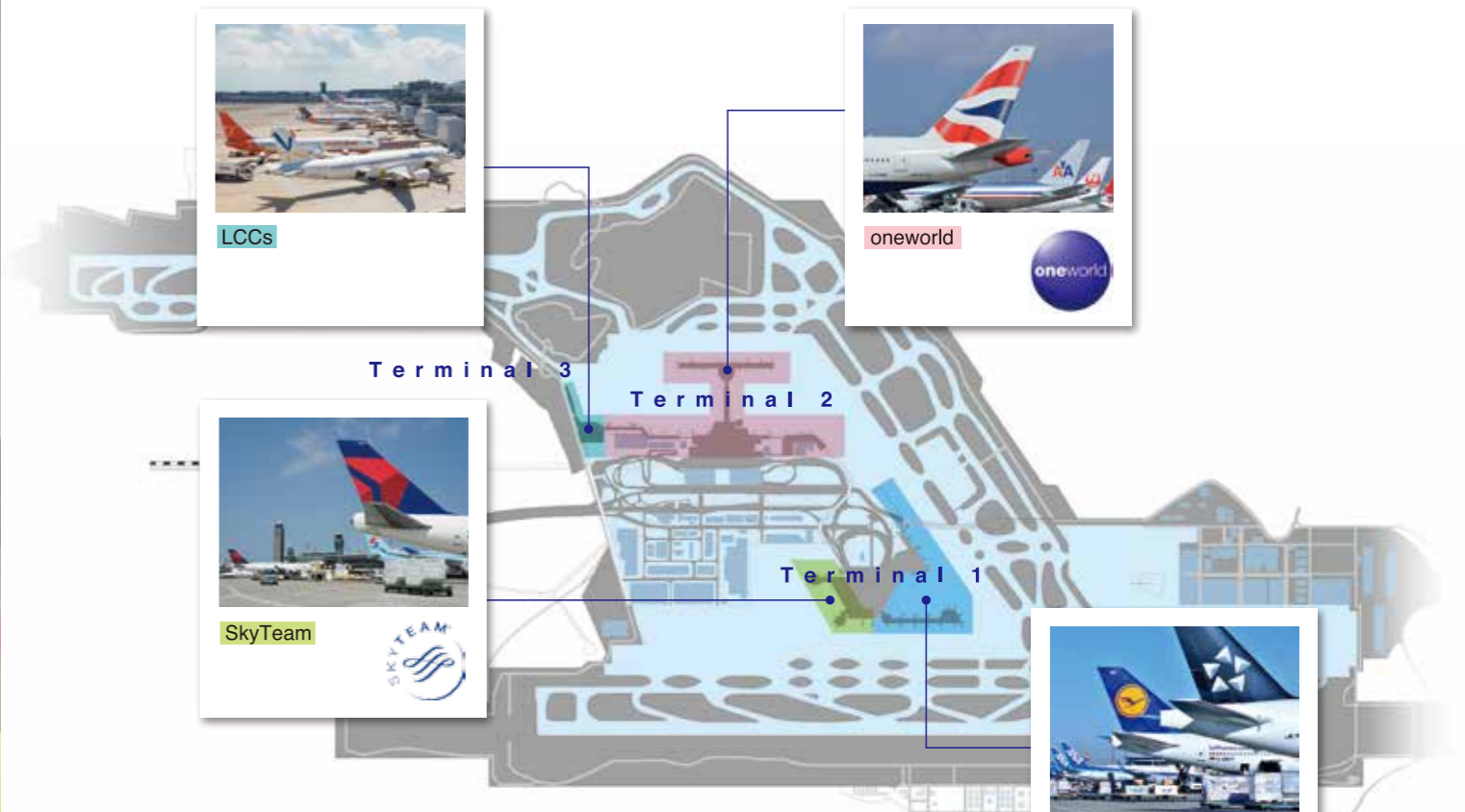
Terminal Facilities

Narita Airport has three passenger terminals, Terminals 1, 2 and 3. Terminal 1 is composed of the North Wing and South Wing. The North Wing accommodates 16 airlines, including the airline alliance, SkyTeam members and other overseas carriers. The South Wing is home to 4 Japanese and 25 overseas carriers, including the Star Alliance member airlines. In total, there are 45 airlines in the North and South Wings together. Terminal 2 accommodates 1 Japanese airline and 33 overseas airlines, including the oneworld alliance members. Terminal 3 serves 3 Japanese and 2 overseas LCCs. (As of October 2016)

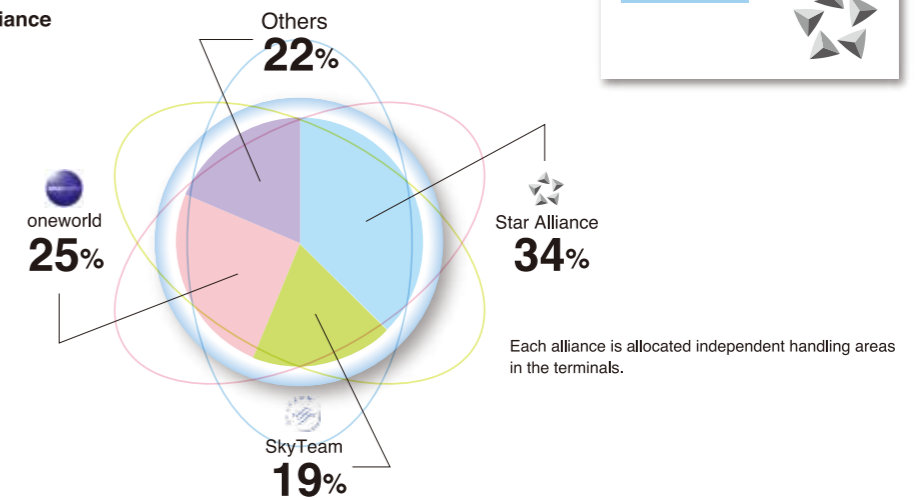
As described above, placing the same alliance member airlines in the same terminal is a convenient feature of Narita Airport. Based on this “under one roof” concept, the airlines are assigned to a terminal so they can share the same terminal facility with other members of the same alliance. This has reduced connection times between alliance partner airlines and improved passenger convenience.

Construction of New Facilities

At Narita Airport, we are working to increase aircraft handling capacity in order to accommodate diverse aviation needs. Terminal 3 was built to offer an LCC hub and opened in April 2015. Subsequently, more gates were made available in Terminal 2 in December 2015 and in Terminal 1 in March 2016 to meet the demand for more fixed gates during peak arrival and departure hours. As a result, fixed gates for aircraft to park at Terminal 1 has increased from the previous 38 to 40 and at Terminal 2 from 28 to 32.



Share of flights by Airline Alliance (Winter 2016)



Each alliance is allocated independent handling areas in the terminals.

Outline of Passenger Terminals

| | Actual as of October 2016 | | |
|---|---------------------------|------------------------|-----------------------|
| | Terminal 1 | Terminal 2 | Terminal 3 |
| Commission Date | 20 May 1978 | 6 December 1992 | 8 April 2015 |
| Total Floor Space | 463,000 m ² | 391,000 m ² | 67,000 m ² |
| Passenger Handling Capacity | 25 million | 17 million | 7.5 million |
| Number of Contact Gates (A380 Compatible Gates) | 40 (4) | 32 (2) | 10 |

Number of Airlines

| | Winter 2016 | | | |
|-------------------------|-------------|------------|------------|-------|
| | Terminal 1 | Terminal 2 | Terminal 3 | Total |
| International Flights* | 43 | 34 | 5 | 82 |
| Domestic Flights* | 3 | 1 | 3 | 7 |
| International Air Cargo | | – | | 15 |
| Domestic Air Cargo | | – | | 1 |

* The following airlines operate both the international and domestic services at their operating terminals
 Terminal 1 All Nippon Airways
 Terminal 2 Japan Airlines
 Terminal 3 Jetstar Japan, Spring Japan, Vanilla Air