

Terminal Operations

Terminal Facilities

Narita Airport comprises two passenger terminals, i.e. Terminal 1 & Terminal 2. Terminal 1 is divided into the North and South Wings. The North Wing is used by 13 airlines including the SkyTeam (alliance) members, while the South Wing is occupied by 29 airlines, mostly members of the Star Alliance. On the other hand, Terminal 2 presently houses 26 airlines, many of which are members of the Oneworld alliance. (N.B. – Figures include airlines suspending operation as of the end of March 2013.)

As such, one of the key features at Narita Airport is that airlines belonging to the same airline alliance are grouped under “one roof.” This came about as a result of NAA’s airline relocation project which took place in June 2006, so as to maximize

efficient use of the existing facilities and to enhance travellers’ convenience. Alliance partner airlines are thus able to establish shorter minimum connecting times (MCT) between transfers, and confusion is minimized for passengers traveling on code-share flights.

Connectivity has been improved not only between international flights but also between domestic and international flights. Domestic-international transfer facilities were opened in Terminals 1 & 2 in 2008. These facilities are available for passengers who have been checked through to connect from domestic to international flights, and come complete with security screening as well as outbound passport control to facilitate unimpeded smooth transfers. Traveling time and



New domestic facilities in Terminal 2

distance required for transfers have been reduced significantly.

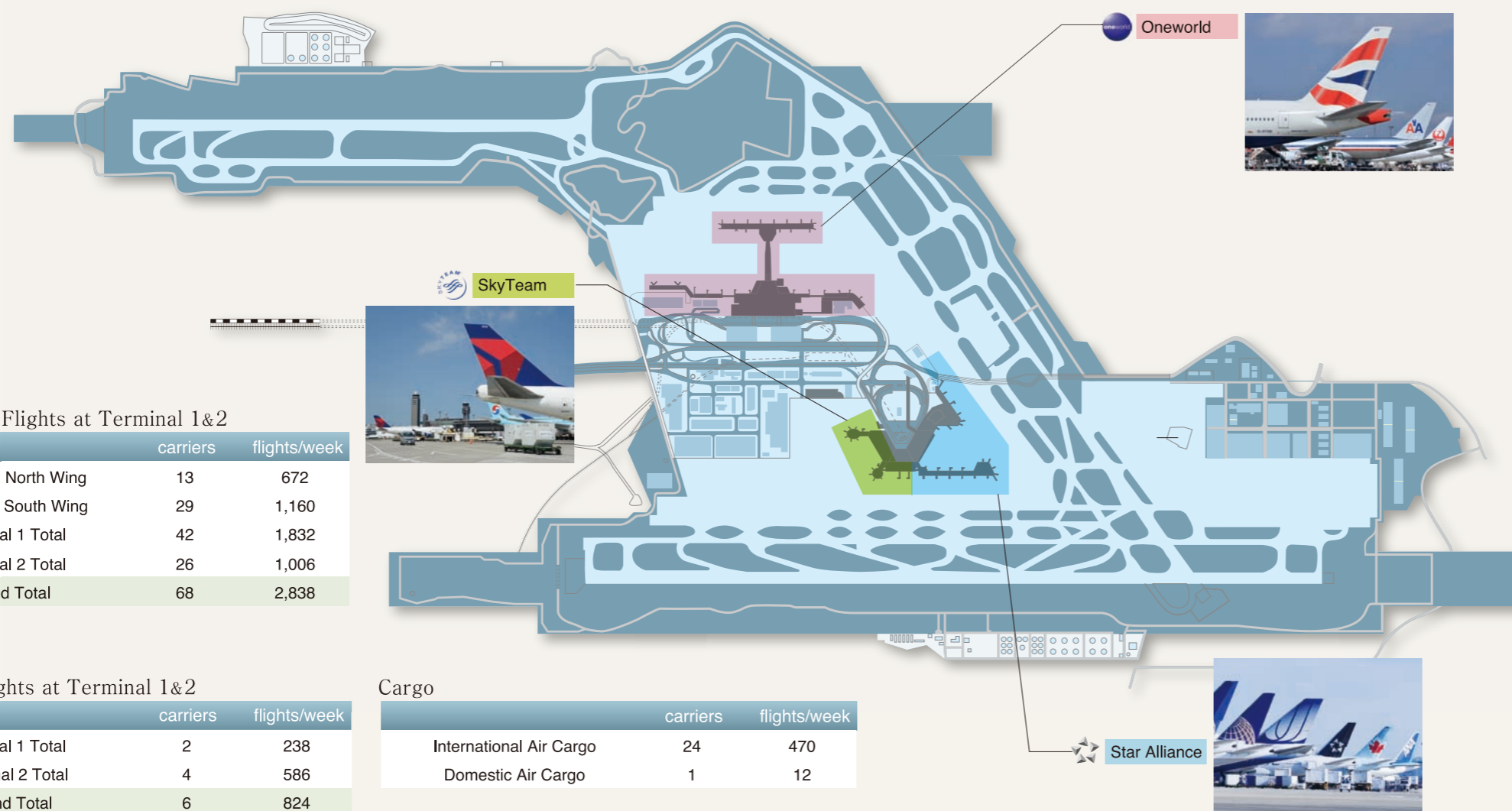
New Facility Development & Operations

Facility development at Narita Airport in recent years includes a dedicated business aviation terminal completed in 2012, new domestic facilities in Terminal 2 to accommodate the growing domestic operation resulting from launch of operation in the summer of 2012 by the Japanese

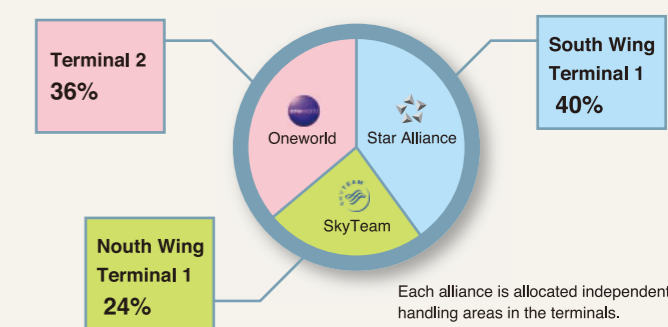
low-cost carriers (LCCs), and new bus gates for domestic services.

We are currently upgrading the service level by extending shop hours in view of the growing demand for early morning departures. A new 24-hour convenience store has further added to customer convenience.

Meanwhile, a new stand-alone low-cost terminal is under construction. Functions and facilities in the passenger terminals are being enhanced and upgraded, while more gates are being added to accommodate larger aircraft such as the Airbus A380, all in an effort to create a multi-function airport capable of catering to a diversity of aviation needs.



Share of flights by Airline Alliances (Summer 2013)



International Flights at Terminal 1&2

	carriers	flights/week
Terminal1 North Wing	13	672
Terminal1 South Wing	29	1,160
Terminal 1 Total	42	1,832
Terminal 2 Total	26	1,006
Grand Total	68	2,838

Domestic Flights at Terminal 1&2

	carriers	flights/week
Terminal 1 Total	2	238
Terminal 2 Total	4	586
Grand Total	6	824

Cargo

	carriers	flights/week
International Air Cargo	24	470
Domestic Air Cargo	1	12

	Terminal 1	Terminal 2
Commission Date	May 20, 1978	December 6, 1992
Total Floor Space	451,000 m ²	338,700 m ²
Passenger Handling Capacity	25million (Actual as of April 2013)	17million (Actual as of April 2013)
	30million (Planned Total)	25million (Planned Total)
Number of Contact Gates (A380 Compatible Gates)	38 (3)	30 (1)