

Security

The circumstances surrounding aviation security have changed drastically since the terrorist attacks in the United States on September 11, 2001.

In August 2006, there was a foiled attempt to blow up several aircraft using liquid explosives in the United Kingdom and, in December 2009, a similar attempt was made to blow up an aircraft on an Amsterdam-US flight using powder explosives.

In 2005, the Ministry of Land, Infrastructure, Transport and Tourism decided to draw up the National Civil Aviation Security Program to enforce aviation security standards with the aim of providing legal standing for aviation security measures and bolstering security measures through radical amendments to the standards. NAA formulated Narita International Airport Security Regulations (Security Provisions) based on these ideals in accordance with the government's Airport Security Regulatory Guidelines which clearly define appropriate aviation security measures for Narita Airport and roles of those who implement such measures. Security measures against diversifying threats are implemented in close coordination with the government, airlines, security companies and other related organizations.

Working to protect the airport's safety

Aviation security measures at an international airport will not work effectively enough if implemented individually and separately by different organizations. At Narita Airport, an Airport Security Committee made up of 21 airport-related organizations has been established, to prevent illicit activities and to promptly respond in case of an emergency under close coordination of the Committee members.

In the unlikely event of an incident that might pose a threat to the airport security, such as a hijacking in particular, the Committee will be convened to form a joint contingency command center. Even when the situation does not develop into a serious incident, if and when necessary, a command center is formed within NAA to share information among relevant organizations, to ensure that measures are thoroughly in place and to step up the level of



security within the airport.

A Border Security Sub-Committee has also been set up under the Airport Security Committee. Airlines operating at Narita and NAA have set up a Security Sub-Committee and closely share information in order to enforce security on a day-to-day basis. The Committee makes it a point to thoroughly discuss issues to identify solutions and to move forward with those solutions based on a consensus of all those concerned. We place great importance in this process.

Airport security framework

In the process of constructing Narita Airport, conflicts arose between the government promoting the construction of the airport and opposition groups. Throughout the construction and even after the airport opened, the opposition activities continued in a sometimes violent manner. As a result, Narita still operates under a stringent security system. In light of its history, Narita has had a 1,500-strong airport security unit, part of the national police force, placed permanently on duty since the airport first opened. This unit works with relevant organizations and demonstrates its capabilities not only in relation to security in and around the airport and aviation security in general, but also in times of aircraft disaster.

In-line screening system

At Narita Airport, an in-line screening system has been introduced in all terminals. This screening system incorporates an explosives detection system (EDS) on the check-in baggage conveyor line and can accurately detect baggage with

suspicious contents as it travels through the system.

Narita Airport is the only airport in Japan to provide 100% EDS scanning of all check-in baggage. Narita Airport also has explosives trace detectors(ETD) if required.

Employees and goods screening

When airport employees enter the departure sterile area, they are required to submit themselves to security screening and have their ID cards checked even when entering the area through departure bus gates from the apron area.

We have stepped up security against internal threats as well, in accordance with the ICAO guidelines by screening personnel when they enter the apron area.

With these practices we have established a framework for screening all personnel and items entering restricted areas, not only passengers, in an effort to ensure thorough and complete security.

Training and drills

With effect from July 2009, all business operators with access to the restricted areas are required to appoint an officer in charge of security. In conjunction with this, NAA launched a security information system on the internet to provide in a timely manner pieces of security-related information to these officers in charge of security and to provide security training.

NAA also conducts drills in preparation for a number of possible incidents. Issues that are detected during those drills are shared among the relevant personnel for discussion to identify possible solutions in a further effort to achieve greater safety in our operations.

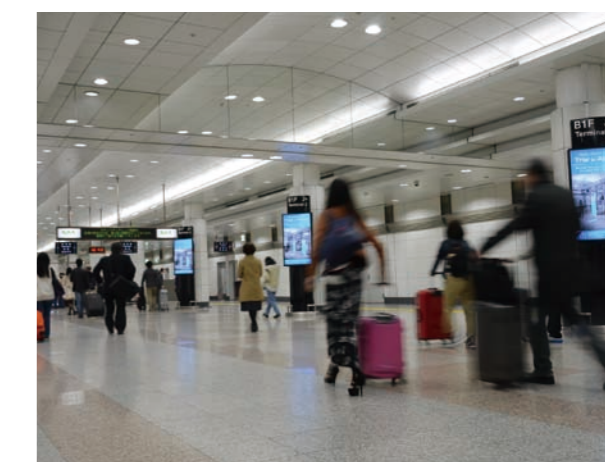
Working towards an awareness of security among all employees through security training and drills is extremely important in order to be prepared for threats to the airport security.

Non-stop Gate Installation Project

Since opening in 1978, Narita Airport has been carrying out security checks, which includes

verifying personal identifications and visually checking baggage, to protect the airport from terrorism when people enter the airport.

In December 2012, in order to improve convenience and accessibility, NAA set up an inhouse project team with the aim of introducing non-stop gates which enable visitors to enter the airport without being stopped at airport entry points. We are presently working to make such non-stop gates a reality as early as possible while introducing a new automated system to ensure the high standard of security.



World's Best Security

Narita Airport is making advances with its day-to-day commitment to reduce passenger waiting while also ensuring the quality of its security. That commitment was recognized in the World's Best Airport Security Processing category of the SKYTRAX World Airport Awards 2012 and the Best Airport Security Experience category of the Future Travel Experience Global 2013 Awards. Narita will continue working to retain and improve its reputation for the world's best security.

