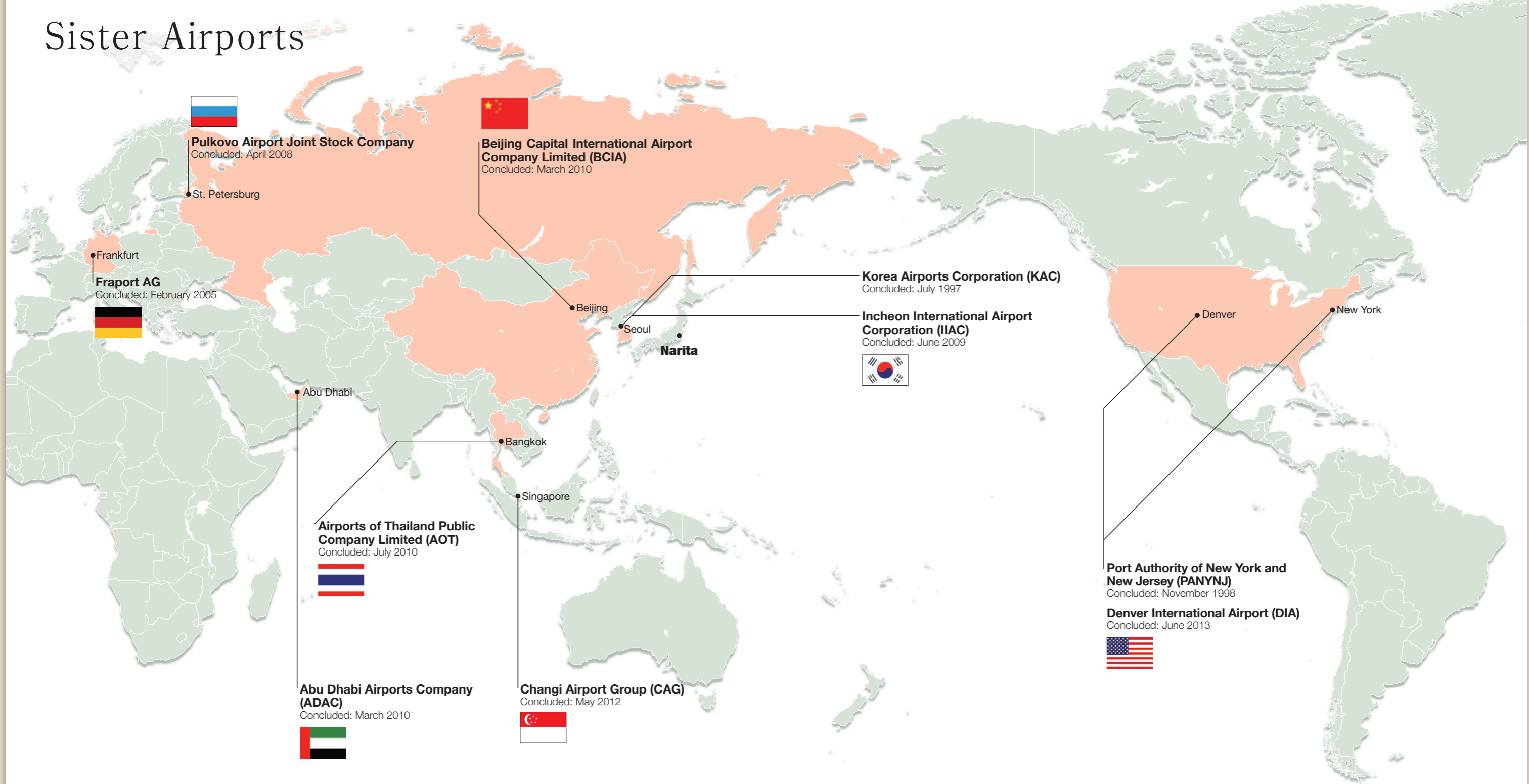




# Sister Airports



NAA has sister airports agreements with principal airports around the world. The objective of sister airports agreements is to be able to respond to changes that affect the aviation industry, provide high quality services to meet the diverse range of requirements of passengers and other airport users, and adopt pioneering initiatives that are out of the reach of individual airports. With a new sister airport agreement in 2013 with Denver International Airport, NAA has now extended its network to 10 sister airports.

As part of our sister airports activities, we exchange the expertise we have accumulated at our respective airports and views on items of mutual interest surrounding the aviation market, through regular meetings. We strive for an intimate exchange of information through regular correspondence in our day-to-day activities. Sister airports also have personnel exchange programs in which we send specialists to each other with a wealth of experience in fields such as providing high quality services to customers, information technology and environmental matters. These personnel work to resolve common

airport operations issues, collect information and initiate studies on the responses of other airports to items of mutual interest as well as aviation administration and policy trends. The ultimate result is the development of a global human resource for the future. These initiatives have led us to hold bilateral programs with our sister airports on an experimental basis.

In the years ahead, we will seek to expand Narita Airport's network from the perspective of strengthening collaboration with the regions to

which the sister airports belong. This will include working to develop routes between Narita and each sister airports and generate demand for passenger and cargo air services. Moreover, we will collaborate with our sister airports to create business opportunities that are mutually advantageous and strive to achieve sustainable growth at Narita Airport. For that reason, NAA places great strategic importance on its sister airports initiatives in terms of enhancing quality at the airport and will continue to forge stronger cooperative relations with its existing partner airports and expand the sister airports network.